



SHAHD AL MADINAH HOTEL  
MANAGED BY ACCOR



Dear Mr. Rahgir Travel,

Greeting from Shahd Al Madina managed by Accor,

We would like to take this opportunity to thank you for your interest in Shahd Al Madinah Hotel, and we assure that we can provide the best quality and services to you and your distinguished guest.

### 10% tax will be applicable

#### NORMAL UMRAH SEASON (BB BASIS)

01 Aug. 2022 till 22 Nov. 2022 & 4 Dec. 2022 till 22 Dec 2022 & 7 Jan. 2023 till 1 Mar 2023 (All Dates Included)

Room Categories	Weekday			Weekend		
	Double	Triple	Quad	Double	Triple	Quad
Classic Room City View	540	640	740	640	740	840
Junior Suite City View	690	790	890	790	890	990
Family Suite			1180			1430

#### HIGH UMRAH SEASON (BB BASIS)

23 Nov. 2022 till 3 Dec. 2022 & 23 Dec. 2022 till 6 Jan 2023 & 2 Mar. 2023 till 15 Mar 2023 (All Dates Included)

Room Categories	Weekday			Weekend		
	Double	Triple	Quad	Double	Triple	Quad
Classic Room City View	795	995	1195	895	1095	1295
Junior Suite City View	970	1170	1370	1070	1270	1470
Family Suite			1715			1965

### **Incidental & Additional Supplement:**

- Haram View Supplement (135 SAR per room per night subject to taxes).
- Extra Bed Supplement during Normal Umrah Season (120 SAR per room per night subject to taxes) for Family Suite Only.
- Extra Bed Supplement during High Umrah Season (200 SAR per room per night subject to taxes) for Family Suite Only.
- Half Board Supplement (140 SAR per person per night subject to taxes).
- Full Board Supplement (230 SAR per person per night subject to taxes).
- Weekdays ( Sat,Sun,Mon,Tue,Wed ) & Weekends ( Thu,Fri ).

### **General Conditions:**

- Contract will be valid from date of signature.
- Rates are quoted in **SAR (Saudi Riyals)** per room per night.
- Rates are net non-commissionable
- The Hotel has no Standard Quad rooms.
- The Hotel Has Presidential Suite consist of Three Bedroom Suite "Rates will be available upon request ".

### **Children Policy & Family Plans:**

- Children up to 6-year-old sharing parent's room are guaranteed free of charge based on same meal plan with a maximum of two children without adding extra beds.
- Children between 7 & 12 years of age sharing same room will be charged 50% for meals with free accommodation without adding extra beds
- Children are 12 years old and above will be considered as adults.

### **Check In & Check Out Timing – Late C/Out Policy:**

- The standard check-in time is after 14:00 hrs. and the standard check-out time is before 12:00 hrs.
- Early check-in should be booked from the previous night. Late check-out should be booked including the following night and subject to availability.
- Requests for any late check-out have to be confirmed by the hotel; the hotel shall charge 50% of the contracted room rate for any check-out from 12.00 noon until 18.00 hrs. and the full contracted room rate for any check-out at or after 18:00 hrs. (Local time)

### **Cancellation Policy:**

#### **Normal Season:**

- Cancellation until 05 days before prior to the arrival date will be will be one day charge
- Cancellation between 4-0 days prior to the arrival date will be at 50% to be charged of the total amount

#### **High Season:**

- Cancellation until 08 days before prior to the arrival date will be will be one day charge
- Cancellation between 07-05 days prior to the arrival date will be at 60% to be charged of the total amount
- Cancellation between 4-0 days prior to the arrival date will be at 100% to be charged of the total amount

#### **No Show Policy**

- In the event of no show on the date of arrival during all seasons, the total stay will be Charged.